

EFFECTS OF MOBBING IN HEALTHCARE INSTITUTIONS: A REVIEW ON GRADUATE THESES

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ARTICLE INFO	ABSTRACT
<p>Article Type: Traditional Compilation</p> <p>Keywords: Mobbing in Healthcare Institutions, Mobbing in Nurses, Mobbing Behavior, Results of Mobbing, Psychological Violence</p> <p>Corresponding Author(s) Büşra GÜL</p> <p>Adress: Eskişehir Osmangazi University, Department of Health Management, Eskişehir, Turkey</p> <p>E-mail: busragul50@gmail. com</p>	<p><i>Mobbing has become a danger that has emerged or is likely to occur in all businesses worldwide. The existence of mobbing is increasing day by day in healthcare institutions where labor-intensive work is done. According to the data of global employment agencies; Bulgaria was found to be the country with the highest mobbing exposure rate with 75.8%, respectively in Australia 67.2%, South Africa 61%, Thailand 54%, Brazil 46.7% and England. It is specified as 40%. In Turkey, while the complaints received by the employees in private institutions via the ALO170 application were 62% in 2013, this rate reached 70% in 2014. While investigating the causes of mobbing in health institutions, 46 master's thesis studies were conducted between 2010 and 2020, examining the relationship between demographic characteristics and title, published in the national thesis center database. In this study, it is aimed to compile the results of Turkish master's theses that evaluate the relationship between exposure to mobbing and demographic variables. As a result of the study, in the findings of the research; It was found that there was no significant difference between mobbing and personality traits such as age, gender, marital status and education level. Moreover; There was no significant difference between mobbing with title, experience, occupational group and unit of work. Significant differences have been identified in some studies between mobbing and personal and professional characteristics.</i></p>